Text Mining

The DAP Platform

In January, we will use an online platform to complete our second data project. Please first sign up an account here:

DAP platform: https://acrc.internad.hk/ Register with your HKU email and your real name

Also, you need to add our coursepack here: https://acrc.internad.hk/enrol/1000025503

Text Data

Text data is one of the most commonly used types of unstructured data.

Text data is typically generated by users themselves. Online reviews, movie critics, Tweets, SMS, WhatsApp and WeChat messages, Facebook messages...

Text Data

Yet text data cannot be easily analyzed. For example, how to run a regression with consumer reviews? --- Could this be treated as fixed effects?

Text Data

Yet text data cannot be easily analyzed. For example, how to run a regression with consumer reviews? --- Could this be treated as fixed effects?

We need to extract meaningful measures from text!

Discussion: Which measures can be extracted from text data?

Packages that will be used today

- dplyr
- tidytext
- tidyr
- textdata
- ggplot2
- janeaustenr
- stringr
- syuzhet
- wordcloud
- RColorBrewer

Word Frequency

Let's create some text in R.

You don't need to understand this; it is just used for demonstration.

- 1 text <- c("Hong Kong Island, known for its dazzling skyline, vibrant culture, and rich history, is a captivating destination nestled on the southeastern coast of China. With its status as a Special Administrative Region, Hong Kong Island stands as a remarkable blend of Eastern and Western influences, creating a unique and dynamic urban landscape. As one of the two main regions that make up the territory of Hong Kong, alongside the Kowloon Peninsula, Hong Kong Island is renowned for its cosmopolitan atmosphere, bustling streets, and iconic landmarks.", 2 "The island's story is deeply intertwined with the history of Hong Kong itself. 0riginally a sparsely populated area, it gradually transformed into a thriving trading port during the 19th century, attracting merchants from around the world. Today, Hong Kong Island embodies the city's economic prowess, with its central business district serving as a global financial hub and a symbol of its economic significance.",
- 3 "The island's skyline is dominated by towering skyscrapers that showcase architectural marvels, blending modernity with traditional Chinese motifs. Among the most prominent landmarks is the famous Hong Kong Convention and Exhibition Centre, an architectural gem situated on the waterfront. The towering Bank of China Tower and the striking International Finance Centre further contribute to the island's impressive skyline.",
- "Beyond its urban splendor, Hong Kong Island offers a diverse range of experiences. The district of Central is a paradise for shopaholics, boasting luxury boutiques, international brands, and bustling street markets. The vibrant neighborhoods of Sheung Wan and Sai Ying Pun offer a glimpse into Hong Kong's colonial past with their quaint streets, antique shops, and historic temples.")

Next, we transform the vector into a data frame.

```
1 library(dplyr)
2 library(tidytext)
3 text_df <- data_frame(line = 1:4, text = text)
4 text_df</pre>
```

Next, we "tokenize" the text, i.e., breaking down a sequence of text into smaller units called tokens.

1 mytext <- text_df %>% unnest_tokens(word, text)

Here, %>% is an operation in the dplyr package, which applies the tokenization function to the text_df data frame.

Then, we count the most frequent words in our input text.

1 mytext %>% count(word, sort = **TRUE**)

# /	A tibble	e: 160	×	2
word		n		
	<chr></chr>	<int></int>		
1	the	18		
2	a	11		
3	and	10		
4	of	10		
5	hong	9		
6	kong	8		
7	is	6		
8	its	6		
9	island	5		
10	with	5		

Any issues with the analysis so far?

Then, we count the most frequent words in our input text.

1 mytext %>% count(word, sort = TRUE)

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6	kong	8		
7	is	6		
8	its	6		
9	island	5		
10	with	5		

Any issues with the analysis so far?

The issue is many of the frequent words are meaningless ones such as "the", "a". These words appear in any text and do not carry specific meaning. They are called "stop words" in English.

We want to remove the stop words from the text.

```
1 data(stop_words)
2 mytext <- mytext %>% anti_join(stop_words)
3 mytext %>% count(word, sort = TRUE)
```

Try the code yourself and see if it makes sense to you!

Let's visualize the most frequent words!

```
1 library(ggplot2)
2 mytext %>%
3 count(word, sort = TRUE) %>% #sorting the words based on frequency
4 filter(n > 1) %>% #display words that appear more than once
5 mutate(word = reorder(word, n)) %>%
6 ggplot(aes(word, n)) +
7 geom_col() +
8 xlab(NULL) +
9 coord_flip()
```



The complete code is here.

```
1 library(dplyr)
2 library(tidytext)
 3 library(ggplot2)
4 data(stop words)
5 text df <- data frame(line = 1:4, text = text)
6 mytext <- text df %>% unnest tokens(word, text)
7 mytext <- mytext %>% anti join(stop words)
8 mytext %>%
     count(word, sort = TRUE) %>% #sorting the words based on frequency
     filter(n > 1) %>%
10
                                     #display words that appear more than once
11
     mutate(word = reorder(word, n)) %>%
12
     ggplot(aes(word, n)) +
13
     geom col() +
14
    xlab(NULL) +
     coord flip()
15
```

In another example, we analyze the distribution of most frequent words in works of Jane Austen

```
1 library(dplyr)
2 library(tidytext)
 3 library(ggplot2)
4 library(janeaustenr)
5 data(stop words)
 6 original books <- austen books()</pre>
7 mytext <- original books %>%
     unnest tokens(word, text)
   mytext <- mytext %>% anti join(stop words)
9
10 mytext %>%
11
     count(word, sort = TRUE) %>%
12
    filter(n > 500) %>%
13
     mutate(word = reorder(word, n)) %>%
14
    gqplot(aes(word, n)) +
15
    geom col() +
16
    xlab(NULL) +
     coord flip()
17
```



We can further generate a word cloud of the frequent words:

- 1 library(wordcloud)
- 2 mytext %>%
- 3 anti_join(stop_words) %>%
- 4 count(word) %>%
- 5 with(wordcloud(word, n, max.words = 100))



Adding colors to the word cloud:

```
1 library(wordcloud)
2 library(RColorBrewer)
3
4 mytext %>%
5 anti_join(stop_words) %>%
6 count(word) %>%
7 with(wordcloud(word, n, max.words = 100,
8 colors = brewer.pal(3, "Blues")))
```

We choose three blue colors.

house feelings immediately time brought bro john party hope visit charriet elton ≡ leave short fanny day answer feel jane love minutes affection replied told colonel character character character colonel character character character colonel character char comfort chapter captain gladheard coming elizabeth thomas moment emma elinor morning

Sentiment Analysis

Sentiment Analysis is arguably the most important type of text analysis. Basically, we want to classify text based on the *valence*, which can be either positive or negative (sometimes it can also be neutral).



E Finextra

Quant trader turns to reddit for sentiment forecaster

New York-based quantitative hedge fund Cindicator Capital is advertising for an active member of the wallstreetbets subreddit community to ...

3 weeks ago



Join the Swarm of Retail Investors Driving Sentiment. New ...

An investment in VanEck Vectors® Social Sentiment ETF (BUZZ) may be ... participant concentration, new fund, absence of prior active market, ...

5 days ago

基于情感分析的交易策略:加密对冲基金如何利用AI实现 绝对收益能力 Question: In your own opinion, how should we perform sentiment analysis?

Sentiment Analysis

The basic idea of sentiment analysis is rather simple.

We can build two lexicons (i.e., dictionaries) of positive and negative words. Here are some examples:

- Positive: great, amazing, fantastic, excel, ...
- Negative: ugly, terrible, awful, failed, ...

Click here to see examples of sentiment lexicons.

Sentiment Analysis

Naturally, if a sentence contains more positive words, it likely expresses some positive feeling. Instead, a sentence containing many negative words are likely to express a negative emotion.

In addition, some words are "more positive" than others. For example, "great" and "awesome" are stronger than "OK" and "so so". In this case, we can assign different weights to different words.

Simple Methods

The syuzhet package is a simple R package which allows you to perform sentiment analysis.

```
1 library("syuzhet")
2 text = "HKU is a fantastic school, I love it."
3 syuzhet_vector <- get_sentiment(text, method="syuzhet")
4 head(syuzhet_vector)</pre>
```

A positive (negative) output implies positive (negative) sentiment.

Simple Methods

You can perform sentiment analysis with other lexicons.

```
1 text = "HKU is a nice school and I like it."
2 bing_vector <- get_sentiment(text, method="bing")
3 head(bing_vector)
4
5 afinn_vector <- get_sentiment(text, method="afinn")
6 head(afinn vector)</pre>
```

Simple Methods

We can go beyond sentiment analysis to find out other emotions as well.

- 1 text = "HKU is a terrible school."
- 2 print(get_nrc_sentiment(text))

The Sentiments Dataset

The tidytext package contains several sentiment lexicons in the sentiments dataset. To visualize the datasets, try the following code:

- 1 library(tidytext)
- 2 library(textdata)
- 3 sentiments

The Sentiments Dataset

The tidytext package contains three general-purpose lexicons, namely

- AFINN from Finn Årup Nielsen
- Bing from Bing Liu and collaborators
- NRC from Saif Mohammad and Peter Turney

View the lexicons:

```
1 library(tidytext)
```

```
2 library(textdata)
```

```
3 get_sentiments("afinn")
```

```
4 afinn <- get_sentiments("afinn")</pre>
```

```
5 print(afinn, n = 100)
```

Enter "1" to download the lexicons.

> get_sentiments("afinn")

```
Do you want to download:
Name: AFINN-111
URL: http://www2.imm.dtu.dk/pubdb/views/publication_details.php?id=6010
License: Open Database License (ODbL) v1.0
Size: 78 KB (cleaned 59 KB)
Download mechanism: https
```

1: Yes 2: No

Selection: 1

	word	value
	<chr></chr>	<db7></db7>
1	abandon	-2
2	abandoned	-2
3	abandons	-2
4	abducted	-2
5	abduction	-2
6	abductions	-2
7	abhor	-3
8	abhorred	-3
9	abhorrent	-3
10	abhors	-3
11	abilities	2
12	ability	2

```
1 bing <- get_sentiments("bing")
2 print(bing, n = 100)</pre>
```

- 1 2-faces
- 2 abnormal
- 3 abolish
- 4 abominable
- 5 abominably
- 6 abominate
- 7 abomination
- 8 abort
 - aborted
- 0 aborts
- 1 abound
- 2 abounds

negative positive positive
```
1 nrc <- get_sentiments("nrc")
2 print(nrc, n = 100)</pre>
```

1	abacus	trust
2	abandon	fear
3	abandon	negative
4	abandon	sadness
5	abandoned	anger
6	abandoned	fear
7	abandoned	negative
8	abandoned	sadness
9	abandonment	anger
0	abandonment	fear
1	abandonment	negative
2	abandonment	sadness

A Chinese lexicon here

Which words reflect "joy" in Jane Austen's books?

```
1 library(janeaustenr)
2 library(dplyr)
3 library(stringr)
4 tidy_books <- austen_books() %>%
5 unnest_tokens(word, text)
6
7 nrcjoy <- get_sentiments("nrc") %>%
8 filter(sentiment == "joy")
9
10 tidy_books %>%
11 inner_join(nrcjoy) %>%
12 count(word, sort = TRUE)
```

Most common positive/negative words

```
1 bing_word_counts <- tidy_books %>%
```

2 inner_join(get_sentiments("bing")) %>%

```
count(word, sentiment, sort = TRUE)
```

4

```
5 bing_word_counts
```

Visualizing top positive/negative words

```
1 bing_word_counts %>%
2 group_by(sentiment) %>%
3 slice_max(n, n = 10) %>%
4 mutate(word = reorder(word, n)) %>%
5 ggplot(aes(n, word, fill = sentiment)) +
6 geom_col(show.legend = FALSE) +
7 facet_wrap(~sentiment, scales = "free_y") +
8 labs(x = "Contribution to sentiment",
9 y = NULL)
```



Question: Are there any issues with the lexicon based approach?

Issue #1: Negations

- I don't think HKU is a great school.
- None of us like HKU.

Solution: When we see "not", we take the opposite of every word after it until we reach the first punctuation. I did not like this movie, but I enjoyed this cinema...

Issue #2: Phrases

- Installing Tableau Public is a piece of cake.
- Buying the new iPhone costs me an arm and a leg.

Solution: Adding phrases to your lexicon as well.

Issue #3: Sarcasm

- This phone has an awesome battery back-up of 38 hours.
- This phone has an awesome battery back-up of 2 hours.
- It's +25 outside and I am so hot.
- It's -25 outside and I am so hot.
- This is the best laptop bag ever. It is so good that within two months of use, it is worthy of being used as a grocery bag.

Issue #4: Comparison

- This product is second to none.
- This one is better than the old one.
- This one is better than nothing.

Issue #5: Objective Sentences

- I followed his recommendation and bought the stock at \$200. Now the stock price is \$100.
- He started learning R last year. Today, he does not know how to run a linear regression.

Issue #6: Intensions

- I am going to throw my Lenovo laptop out of the window.
- I am returning this table to IKEA tomorrow.

Issue #7: Indirect Opinions

- With R, I can complete all data analysis in 1 hour that used to take me 3 hours in the past.
- After getting the new lenses, I am able to drive at night again.

https://www.youtube.com/embed/si8zZHkufRY?enablejsapi=1





有一天,一个女孩参加数学考试只得了 38 分。她心里对父亲的惩罚充满 恐惧,于是偷偷把分数改成了 88 分。她的父亲看到试卷后,怒发冲冠, 狠狠地给了她一巴掌,怒吼道:"你这 8 怎么一半是绿的一半是红的,你 以为我是傻子吗?"女孩被打后,委屈地哭了起来,什么也没说。过了一 会儿,父亲突然崩溃了。父亲崩溃的原因是什么?

One day, a girl took a math test and scored only 38 points. Filled with fear of her father's punishment, she secretly changed the score to 88. After seeing the test paper, her father was furious, gave her a harsh slap, and roared: "Why is half of this 8 green and the other half red, do you think I'm a fool?" After being slapped, the girl cried grievously and said nothing. After a while, the father suddenly broke down. What was the reason for the father's breakdown? 父亲突然崩溃的原因是,他意识到自己的女儿是色盲,而这一发现意味着他不可能是女儿的亲生父亲。

解释如下:

- **观察红色和绿色**:父亲注意到修改后的乐谱中的"8"一半是红色,一半是绿色。他对这种不一致表示怀疑,怀疑女儿在欺骗他。
- 2. 色盲启示: 女儿没有意识到自己使用了两种不同的颜色,因为她是色盲,具体来说是红绿色盲。
 这种疾病在女性中很少见,通常发生在父亲是色盲,母亲是携带者的情况下。
- 遗传影响:由于色盲是一种 X 染色体上携带的性连锁特征,因此色盲女儿意味着她的父亲和母亲 都携带该基因。但是,父亲可以清楚地区分红色和绿色,这意味着他不是色盲。
- 导致崩溃的结论:意识到这一点后,父亲推断自己不是女儿的亲生父亲,这意味着妻子不忠。这一毁灭性的发现让他情绪崩溃。

答案:因为他意识到他的女儿是色盲——证明他不是她的亲生父亲——这让他伤心欲绝。

The reason for the father's breakdown is that he realized his daughter is colorblind, which implies that he cannot be her biological father. This realization devastated him. Explanation:

- Observing the red and green colors: The father noticed that the modified score of "88" had one half in red and the other half in green. He was suspicious of this inconsistency and suspected his daughter was trying to deceive him.
- Indication of color blindness: The daughter did not realize she used two different colors because she is colorblind, specifically red-green colorblind. This condition is rare in females and usually occurs when the father is colorblind, and the mother is a carrier.
- Genetic influence: Color blindness is an X-linked trait, so a colorblind daughter implies that both her father and mother carry the gene. However, the father can clearly distinguish between red and green, indicating he is not colorblind.
- Conclusion leading to breakdown: Upon realizing this, the father concluded that he is not the biological father of his daughter, which implied his wife's infidelity. This devastating discovery led to his emotional breakdown.

Answer: The father broke down because he realized his daughter was colorblind, proving he was not her biological father, which devastated him.

In the analysis so far, we've considered words as individual units, and considered their relationships to sentiments. However, many interesting text analyses are based on the relationships between words, whether examining which words tend to follow others immediately, or that tend to cooccur within the same documents.

Consider the following text: "The University of Hong Kong is the oldest institution in Hong Kong." In the text, we have tokens such as "University", "institution". In addition to that, we have consecutive sequences of words, which are known as *n*-gram:

- bigram (n = 2): Hong Kong, oldest institution, ...
- trigram (*n* = 3): University of Hong Kong, the oldest institution, ...

```
1 library(dplyr)
2 library(tidytext)
3 library(janeaustenr)
4 library(tidyr)
5
6
7 austen_bigrams <- austen_books() %>%
8 unnest_tokens(bigram, text, token = "ngrams", n = 2) %>%
9 count(bigram, sort = TRUE) %>%
10 filter(!is.na(bigram))
11
12 austen_bigrams
```

Here, we create bigrams from Jane Austen's books, sort them by frequency, and remove empty bigrams.

> austen_bigrams			
# A tibble:	193,209	Х	
bigram	n		
<chr></chr>	<int></int>		
1 of the	<u>2</u> 853		
2 to be	<u>2</u> 670		
3 in the	<u>2</u> 221		
4 it was	<u>1</u> 691		
5 i am	<u>1</u> 485		
6 she had	<u>1</u> 405		
7 of her	<u>1</u> 363		
8 to the	<u>1</u> 315		
9 she was	<u>1</u> 309		
10 had been	<u>1</u> 206		

All of these bigrams are meaningless! Next Step: Remove bigrams containing stop words.

```
1 bigrams_separated <- austen_bigrams %>%
2 separate(bigram, c("word1", "word2"), sep = " ")
3
4 bigrams_filtered <- bigrams_separated %>%
5 filter(!word1 %in% stop_words$word) %>%
6 filter(!word2 %in% stop_words$word)
7
8 bigrams_filtered
```

The complete code is here.

```
1 library(dplyr)
2 library(tidytext)
 3 library(janeaustenr)
  library(tidyr)
 5
   austen bigrams <- austen books() %>%
     unnest tokens(bigram, text, token = "ngrams", n = 2)
                                                             8>8
     count(bigram, sort = TRUE) %>%
     filter(!is.na(bigram))
10
11
12
   bigrams separated <- austen bigrams %>%
     separate(bigram, c("word1", "word2"), sep = " ")
13
14
   bigrams filtered <- bigrams separated %>%
15
16
     filter(!word1 %in% stop words$word) %>%
     filter(!word2 %in% stop words$word)
17
18
   bigrams filtered
19
```

How about trigrams?

```
1 austen_books() %>%
2 unnest_tokens(trigram, text, token = "ngrams", n = 3) %>%
3 filter(!is.na(trigram)) %>%
4 separate(trigram, c("word1", "word2", "word3"), sep = " ") %>%
5 filter(!word1 %in% stop_words$word,
6                        !word2 %in% stop_words$word,
7                         !word3 %in% stop_words$word) %>%
8 count(word1, word2, word3, sort = TRUE)
```

What are the applications of the *n*-gram model?

I asked GPT...

- 1. Text Prediction and Autocompletion:
 - Predicting the next word in a sequence, as seen in text messaging and search engine query suggestions.
- 2. Speech Recognition:
 - Converting spoken language into text by predicting word sequences based on audio input.
- 3. Machine Translation:
 - Translating text from one language to another by predicting word sequences in the target language.

In text mining, we often have collections of documents, such as blog posts or news articles, that we'd like to divide into natural groups so that we can understand them separately.

In your opinion, what is a topic?

A topic is a distribution over words. For example, when you mention the following words frequently, you are likely to talk about the topic "marketing": advertising, customer relationship, distribution channel, pricing, product, sales, market research, ...

A topic is a distribution over words. For example, when you mention the following words frequently, you are likely to talk about the topic "flight": airport, ticket, delay, shuttle bus, check-in, business-class ...

How to find out topics from a number of documents?
Topic Models

This is a complex process. The basic idea is, words of the same topic would often appear together. For example, "airport" and "shuttle bus" often appear in the same sentence because they belong to the same topic; "university" and "education" often appear in the same sentence as well. However, "airport" and "education" do not appear frequently in the same sentence.

The Basics of Topic Models

Every topic is a mixture of words: For example, we could imagine a two-topic model of news, with one topic for "politics" and one for "entertainment." The most common words in the politics topic might be "President," "Congress," and "government," while the entertainment topic may be made up of words such as "movies," "television," and "actor." Words can be shared between topics; a word like "budget" might appear in both equally.

The Basics of Topic Models

Every document is a mixture of topics: We imagine that each document may contain words from several topics in particular proportions. For example, in a two-topic model we could say "Document 1 is 90% topic A and 10% topic B, while Document 2 is 30% topic A and 70% topic B."

PROBABILISTIC GENERATIVE PROCESS





Latent Dirichlet Allocation

Latent Dirichlet allocation (LDA) is a famous topic modeling algorithm developed by three computer scientists, David Blei, Andrew Ng and Michael I. Jordan in 2003. Since then, LDA has become one of the most fundamental machine learning algorithms. You can find the original paper for LDA here.

You don't need to understand all the mathematics. We just want to use the algorithm directly.

Latent Dirichlet Allocation

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Abstract

We describe *latent Dirichlet allocation* (LDA), a generative probabilistic model for collections of discrete data such as text corpora. LDA is a three-level hierarchical Bayesian model, in which each item of a collection is modeled as a finite mixture over an underlying set of topics. Each topic is, in turn, modeled as an infinite mixture over an underlying set of topic probabilities. In the context of text modeling, the topic probabilities provide an explicit representation of a document. We present efficient approximate inference techniques based on variational methods and an EM algorithm for empirical Bayes parameter estimation. We report results in document modeling, text classification, and collaborative filtering, comparing to a mixture of unigrams model and the probabilistic LSI model.

https://www.youtube.com/embed/p1I9Sa1lRvk?enablejsapi=1

Demonstration

Please visit here for an online demonstration of LDA. (https://mimno.infosci.cornell.edu/jsLDA/jslda.html)

The source files are available on the course website.

You can also try the R code on the course website.

Additional Reading (optional):

